

Chuck Alexander, MCSE

Chuck Alexander is the Information Systems Manager in the Charlotte office of Compliance Concepts, Incorporated. He has been in the Information Technology industry for ten years and has developed an extensive foundation within the networking and hardware arenas. As the Information Systems Manager for CCI, he has the responsibility of planning and managing the corporate Information Technology infrastructure, as well developing and maintaining overall system security standards and practices. Chuck currently holds a Systems Engineer certification from Microsoft and is trained in various other industry-wide technologies concerning networking, operating systems, and computer hardware.

Prior to joining Compliance Concepts, Incorporated, he worked in the worker's compensation industry but spent the majority of his career implementing and supporting large-scale banking system platforms for some of the nation's largest banking chains. He has been responsible for leading teams performing on-site analysis of dissimilar computer systems in an effort to standardize platforms, as well as designing conversion plans for nation-wide infrastructure transfers. He is adept at both designing and supporting highly secure network solutions.

EXPERIENCE

- Manager of an E-Commerce solution providing secure transaction information to many government agencies, most notably the US Department of Defense. Required to maintain and improve upon the high levels of security needed when sending sensitive data to the US Government across the public Internet.
- Planned and supported large-scale solutions to immediately store, report, and deliver time-sensitive stock and 401(k) information to private customers. Solutions were designed to offer near-instantaneous data utilizing the public Internet with no interruptions.
- Supported a nationwide banking solution developed to provide secure transaction information for multiple delivery channels such as ATM's, Internet browsers, as well as the customer's telephone. Direct responsibility of leading team members in supporting nearly 1400 Call Center computers in three geographic locations.

EDUCATION

B.S.B.A. in Computer Information Systems from Western Carolina University, Cullowhee, NC