

## **LORI R. BIACCHI, MHA, RHIA, CHP**

Lori, who is a Senior Director at Compliance Concepts, Inc., has extensive experience in HIM and Business Office operations, third party regulatory compliance issues, and operational improvement initiatives.

Lori served as a Manager in the Health Care Consulting Practice at PricewaterhouseCoopers LLP, providing consulting services and implementing process improvements for numerous health care clients. Lori previously served as Director of Health Records for a 651 bed health system providing a continuum of care through physician practices, home health services, and three acute care hospitals. Also, Lori has contracted as a consultant to long-term care and government facilities.

Examples of Lori's experiences follow:

- Establishing the overall corporate compliance structure for a variety of health care systems.
- Examining functional core processes of hospitals, home health agencies, long term care facilities, and physician practices to enhance compliance with third party regulations.
- Conducting educational sessions on compliance programs and federal and state regulations, including HIPAA transactions and code sets, privacy, and security standards.
- Performing operational assessments with senior management to create an action plan for HIPAA compliance.
- Redesigning the workflow of patient access, charge capture, health information management and patient financial services processes.
- Assessing the reimbursement impact and coding/billing operations in relation to Ambulatory Payment Classifications (APCs).
- Assessing hospital and physician reimbursement, coding, and documentation compliance.
- Analyzing laboratory, radiology, and other diagnostic department charge description masters.

### **EDUCATION**

M.H.A., Wilkes University, Wilkes-Barre, PA

B.S., Health Records Administration, University of Pittsburgh, Pittsburgh, PA

### **PROFESSIONAL AFFILIATIONS**

Registered Health Information Administrator (RHIA)

Certified in Healthcare Privacy (CHP)

American Health Information Management Association

Health Care Compliance Association

Penn College of Technology Advisory Committee