

## **MARCIA R. CALIENDO, CPC**

Marcia R. Caliendo has over twenty (25) years experience in healthcare finance, with emphasis on Patient Account Management, Charge Description Master (CDM) review and Managed Care Contracting. Ms. Caliendo began her career at St. Francis Medical Center, Pittsburgh, a 750-bed hospital with emphasis on Psychiatric and Rehabilitation Services. In her nine (9) years at St. Francis, she performed many functions in the Business Office in a supervisory capacity. Ms. Caliendo worked at The Medical Center of Beaver County, a 400-bed facility specializing in Geriatric Care and Skilled Nursing, as Business Office Manager. At The Medical Center of Beaver County, she was responsible for overall receivable management and Charge Description Master File. Ms. Caliendo then accepted a position as Director of Patient Financial Services at North Hills Passavant Hospital, a 300-bed facility, where she was responsible for the Business Office and Registration Functions.

Prior to joining Compliance Concepts, Inc., Ms. Caliendo worked for Allegheny Health Education and Research Foundation (AHERF), where she served in various roles. She assumed the responsibilities of directing the operations of the Business Office of Allegheny General Hospital (AGH), a 777-bed Level 1 trauma facility nationally recognized for their Cardiac, Cancer treatment and Transplant Services. She also had responsibilities for the Charge Description Master, frequently meeting with Department Heads in assuring accuracy in the HCPCS Codes and keeping abreast of the latest regulatory changes. She also worked in the capacity of coordinating the financial aspects of all Managed Care Contracts at AGH.

At Compliance Concepts, Inc., Ms. Caliendo is responsible for the compliance issues as they relate to billing, registration, and the CDM.

### **EDUCATION**

B.A., Economics, University of Pittsburgh

### **PROFESSIONAL AFFILIATIONS**

The American Academy of Professional Coders (AAPC)